Civil Service Commission

RBPMS MONITORING SHEET

Office: CIVIL SERVICE COMMISSION REGIONAL OFFICE 8

MFOs and PERFORMANCE INDICATORS	MONTHLY ACCOMPLISHMENTS											REMARKS (cite reasons for exceeding or not meeting target)
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	
MFO 1. Legal Services												
1.1 % of (disciplinary) cases decided within 40 days from the time the case is ripe/submitted for resolution	87.50%	100%	0%	100%	100%	100%	100%	100%	90.91%	83.33%	85.71%	
Total No. of disciplinary cases received for 2012	9	4	2	5	8	12	14	5	7	7	9	
Total No. of disciplinary cases ripe for resolution	8	2	0	2	3	1	11	7	11	6	7	
Total No. of disciplinary cases resolved within 40 days	7	2	0	2	3	1	11	7	10	5	6	
Total No. of disciplinary cases resolved beyond 40 days	1	0	0	0	0	0	0	0	1	1	1	
Total No. of pending disciplinary cases for 2012	1	3	5	8	13	24	27	25	21	22	24	
1.2 % of opinions and rulings rendered within 10 days from receipt of request	77.27%	30%	60%	41.67%	24%	22.22%	51.22%	48.57%	83.33%	56.25%	81.48%	Standard based on 2012 OPCR (5 days)
Total No. of opinions and rulings received for 2012	21	22	0	8	23	27	29	31	5	14	42	
Total No. of opinions and rulings rendered within 10 days	17	6	21	5	6	4	21	17	5	9	22	
Total No. of opinions and rulings rendered beyond 10 days	5	14	14	7	19	14	20	18	1	7	5	
1.3 % of indirect contempt cases filed against heads of agencies not implementing CSC decisions	–	–	–	–	–	–	–	–	–	–	–	
MFO 2. Examinations and Appointments												
2.1 No. of CSC PPT actual examinees					5,653					5,541		
2.2 No. eligibilities granted under special laws	13	24	190	138	21	126	47	15	38	14	24	
2.3 No. of appointments acted upon within the prescribed time	4860	1782	1249	1498	402	1031	4261	1524	1330	1814	2053	
MFO 3. Personnel Policies and Standard Services												
3.1 No. of agencies accredited under PRIME-HRM		48*								10		* Accredited agencies recommended for revalidation.
3.2 No. of employees recognized and nominated					33							
3.3 No. of union's CNAs registered												
MFO 4. Human Resource Development Services												
4.1 No. of agencies with the 3 HR components											42	
4.2 No. of training programs implemented	6	14	21	4	13	8	16	13	12	17	8	

4.3 No. of personnel trained	253	2055	1369	371	1111	779	1768	2501	2024	1485	812	Figures based on the number of training programs attended.
MFO 5. Personnel Discipline and Accountability Enhancement Services												
5.1 No. of agencies assisted which failed in ARTA RCS						5						
5.2 No. of high density/most complained agencies surveyed under ARTA			9		11		14			2		Target for CY 2012 is 31 agencies; Exceeded target by 5 to accommodate the District Offices of the Land Transportation Office to offset DTI and BOC offices,which failed to meet DANC of 30.
5.3 % of agencies with functional Strategic Performance Management System										39.06%	107.81%	69 agency SPMS submitted; 39 for initial implementation; 20 conditionally approved; 10 for evaluation.
A. Support to Operations												
A.1 CSC Client Satisfaction Rating for frontline services									Good (85.99%)			
A.2 Number of ISO certified processes												
B. General Admnistration and Support Services												
B.1 Percentage efficiency in budget allocation/utilization (MOOE and General Fund)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
B.2 Percentage of CSC employees meeting their job competency standards			100 % of personnel were provided HRD interventions to meet the competency standards									

Prepared by:

Signed
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Date

Approved by:

Signed
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Nov. 29, 2012
Date