



Civil Service Commission Regional Office VIII

2023 SERVICE EXCELLENCE SUMMIT FOR LEADERS (SESL)

9-10 November 2023

Cebu Grand Ballroom, Marco Polo Plaza Cebu

Nivel Hills, Cebu Veterans Drive, Cebu City

ADVISORY

Dear Participants,

Thank you for joining the **2023 Service Excellence Summit for Leaders (SESL)** with the theme "*I am a L.E.A.D.E.R. (Leading an Efficient, Agile, Development-Enabling, and Resilient organization),*" which will be held on 9-10 November 2023 (Thursday-Friday) at the **Cebu Grand Ballroom, Marco Polo Plaza Cebu, Nivel Hills, Cebu Veterans Drive, Cebu City.**

The SESL serves as an avenue for leaders and the Human Resource Management Practitioners (HRMPs) to gain insights, knowledge, and competencies on various fields such as: GSIS Updates, Leaders Perspective to Data Analytics, A Competent Leader in the Era of Technology with Artificial Intelligence and the Possibility of its Usage in the Workplace, Cyber Security: Usefulness and Importance, Ux: User Experience and Cx: CSC Experience on Innovations and Milestones, CSC Updates, and High EI Management: Leading Under Pressure.

For your proper guidance in attending this event, we are providing herewith the following information:

REGISTRATION

Participants may register on or before 1 November 2023, using the link: <https://tinyurl.com/2023SESL>

Only participants who registered online and has paid the registration fee can attend the Excellence Summit. No walk-in participants will be accepted.

REGISTRATION FEE

The Registration fee per participant is **Seven Thousand Five Hundred (Php7,500.00).**

Agency head, HRMO or any authorized representative of agencies awarded with the PRIME-HRM Bronze award are entitled to a 20% discount on the registration fee. The grant of the 20% discount is applicable only to **One (1) participant** per agency.

Bawat Kawani, Lingkod Bayani



The registration fee is inclusive of training kit, meals (specified below), Certificate of Appearance and Certificate of Completion equivalent to sixteen (16) leadership and management training hours. **Accommodation is excluded in the registration fee.**

The 2023 Excellence Summit for Leaders (SESL) is a **live-out activity**, hence, participants are advised to make reservations directly to hotel/lodging houses of their choice.

Please see attached list of hotels and pension houses for your convenience.

PAYMENT OF REGISTRATION FEE

Payment of registration fee may be made through the Human Resource Division of the CSC Regional Office VIII or to the nearest CSC Field Office.

Payment may also be made through check or LDDAP-ADA using the details below:

Account Name	: Civil Service Commission
Account No.	: 0182-1108-25
Bank	: Land Bank of the Philippines (Sagkahan, Tacloban City)

CANCELLATION OF REGISTRATION

Cancellations shall be made **seven (7) days before the conduct of SESL**. Failure to cancel their registration will result in a **charge equivalent to 100% of the registration fee.**

DISTRIBUTION OF KITS

On Day 1 (9 November 2023), kits will be distributed from 7:00 a.m. to 8:00 a.m. at the designated registration tables per CSC Field Office. Upon receipt of the kits, participants are required to affix their signature in the monitoring sheet.

ATTENDANCE MONITORING

Participants are required to register their attendance to the 2023 Service Excellence Summit for Leaders using the individual QR Code.

PROGRAM PROPER

Participants are expected to be at the Plenary Hall of the Cebu Grand Ballroom, Marco Polo Plaza Cebu by 7:00 a.m. The Preliminary Activity shall commence at exactly 7:30 a.m. while the Opening Program and Recognition Rites shall start at 8:00 a.m. The first session of the Excellence Summit is set at 9:30 a.m.

ATTIRE

SESL Participants shall wear **professional casual attire** for the entire duration of the Excellence Summit. **Wearing of short pants and slippers is not allowed.**

On the other hand, Pasidungog awardees (HAP, PRIME-HRM Recognition, and Bronze) are required to wear **Filipiniana attire** on Day 1.

MEALS

Six (6) meal tickets will be provided to participants, which will be presented to the assigned food server/staff who are authorized to collect the said meal tickets. The six (6) meal tickets are applicable on the following dates:

- November 9-10, 2023 - Two (2) lunch meals
- November 9-10, 2023 – Four (4) snacks (AM/PM)

Overflowing coffee is available during the entire duration of the SESL.

EVALUATION LEVELS 1 AND 2

Participants are requested to install QR Code scanner in their respective cellular phones.

Participants shall accomplish Evaluations Level 1 and 2 per Subject Matter Expert (SME). A QR Code shall be flashed onscreen after every session and shall be provided in every table.

PRESENTATION MATERIALS AND PICTURES

Participants who were able to accomplish Evaluations Level 1 and 2 will also be provided with a link to the presentation materials and pictures. Presentation materials will be consolidated and be made available within more or less one (1) week after the conduct of the SESL.

CERTIFICATE OF COMPLETION/APPEARANCE

Only participants who completed the seven (7) scheduled sessions **shall be awarded the Certificate of Completion with sixteen (16) Leadership and Management training hours.**

Certificates of Completion/Appearance shall be distributed by the concerned CSC Field Offices on Day 2 (10 November 2023). Each participant is expected to accomplish the said evaluation tools as a requirement to receive his/her Certificate of Completion/Appearance.

To easily facilitate the distribution of the Certificates of Completion/Appearance, each agency shall be required to send one (1) representative to claim their agency's Certificates of Completion/Appearance bringing or showing with him/her the proof that all of the agency's participants have already accomplished Evaluation Levels 1 and 2 tools.

CONTACT INFORMATION

For concerns, please email us at ro08.hrd@csc.gov.ph or call us at (053)888-1811. You may also contact the nearest CSC Field Office.

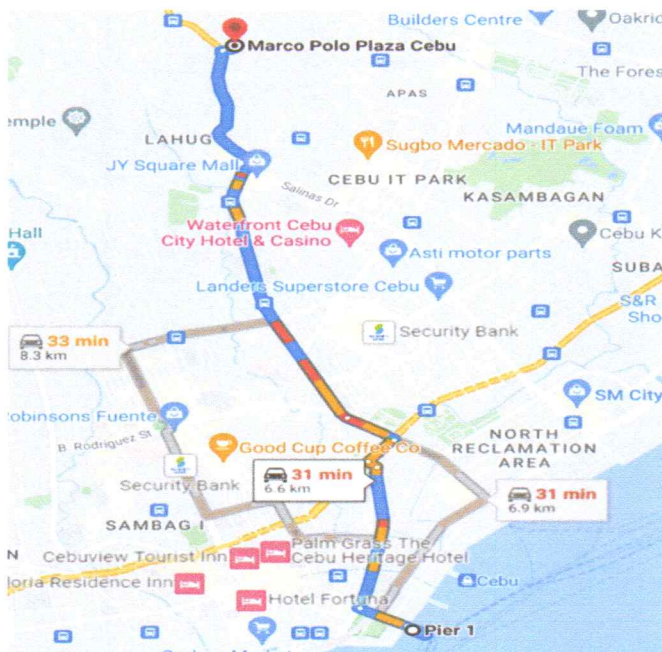
We hope that you will have a fun and engaging learning experience during this event.

Best regards,

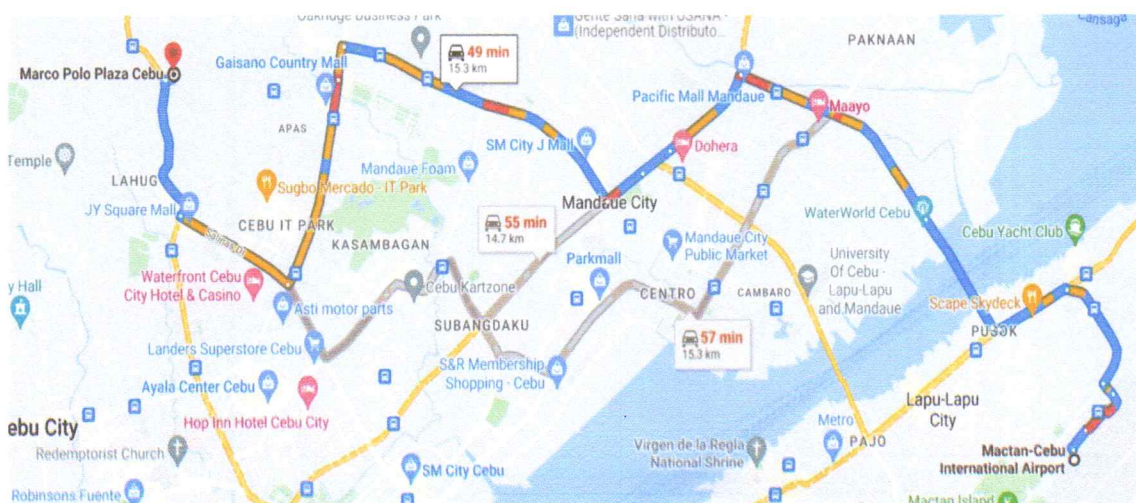
CIVIL SERVICE COMMISSION REGIONAL OFFICE VIII

HOW TO GET TO THE MARCO POLO PLAZA CEBU?

The venue of the event is situated on the prestigious Nivel Hills is a 25-minute drive from Mactan International Airport. It is conveniently located close to the nerve centre of the commercial and business district of Cebu City at a distance time of 5 minutes.



OPTION 1
From Pier 1, North Reclamation Area
to Marco Polo Plaza Cebu



OPTION 2
From Mactan-
Cebu
International
Airport
to Marco Polo
Plaza Cebu

Hotels/Pension Houses	Address	Contact Number	Website/Facebook Page
Yello Hotel	Wilson St., Lahug, Cebu City	0917-8494964 (032)346-7775 (032)266-3888	https://yellohotel.ph/
Tsai Hotel & Residences	11 Wilson St., Lahug, Cebu City	0932-1112132 (032)260-2008	https://sites.google.com/view/tsairesidences-com/ https://www.facebook.com/TsaiHotel/
Metro Park Hotel	St. Lawrence Street., Lahug, Cebu City,	(032)564-2239 0908-8116715 0995-9113899	https://www.metroparkhotel.ph/
Crowne Garden Hotel	Salinas Drive, Lahug, Cebu City	(032)231-3773	https://www.crownegarden.ph/
Cebu Northwinds Hotel	925 M. Salinas Drive, Lahug, Cebu City	(032)233-0311	https://www.cebunorthwindshotel.net/
Alba Uno Hotel	Villa Amores Compound, Apas, Cebu City	0917-3205005 (032)520-500	https://www.albauno.com/
18 Suites	18 Sanson Road, Lahug, Cebu City	(032)328-2404 0919-0738370	https://www.18suitescebu.com/
Prestigio	Gorordo Avenue, corner Sanson Road, Cebu City (infront of JY Supermarket)	(032)232-7247 (032)239-1274	https://prestigiocebu.com/
DepED Ecotech Center	Sudlon, Lahug, Cebu City	(032)479-3553	https://www.facebook.com/depedecotechcenter/
The Noble Cebu Hotel	Gov. M. Cuenco Ave., Kasambagan, Cebu City	(032)520-4870 0917-1179751 0917-1179360	https://www.thenoblecebu.com/ https://www.facebook.com/TheNobleCebu/
Eastland Hotel and Residences	#43 President Roxas Street, Villa Aurora, Kasambagan, Cebu City	0919-0807400 0926-0826613	https://www.facebook.com/eastlandhotelandresidences/ https://www.eastlandhotelandresidences.com/
Mabolo Royal Hotel	17B, M.J. Cuenco Avenue, C. Mina Street, Mabolo, Cebu City	(032)412-0610	https://maboloroyalhotel.ph/
Sarrosa International Hotel and Residential Suites	F. Cabahug St. Cor. Pres. Quirino Ayala Access Road, Mabolo Cebu City	(032)232-5811 to 12 (032)232-5815 to 16 (032)232-5818 0919-9316814 0917-6610741	https://www.sarrosahotel.com/
Castle Peak Hotel	F. Cabahug Corner President Quezon Streets, Villa Aurora, Mabolo, Cebu City	(032)233-1811	https://hotelcastlepeak.com/
Hop Inn Hotel Cebu	Lot 5 and 6 Block 20, Samar Loop, Cebu Business Park, Mabolo, Cebu City	(032)-520-4400	https://www.hopinnhotel.com/
Cebu R Hotel Mabolo	49 Tres Borces Padres St, Cebu City	(032)260-8080	http://ceburhotel.com/hotel-mabolo.php/
Quest Hotel & Conference Center-Cebu	Archbishop Reyes Avenue, Cebu City	(032)230-5888 (032)402-5999 0917-3129794	https://www.questhotelsandresorts.com/
Cebu Quincentennial Hotel	23 Minore Park, Cardinal Rosales Ave. cor. Pope John Paul II Ave (formerly, Juan Luna Avenue, Cebu City	(032)520-4488	https://www.ceuquincentennialhotel.com/
Golden Peak Hotel and Suites	Gorordo Avenue Corner N. Escario St., Cebu City	0930-9693610 (032)233-8111	https://www.goldenpeakhotel.com/

Harolds Evotel	146 Gorordo Ave, Cor. C. Rosal St., Kamputhaw, Cebu City	0917-7118828 (032)505-7777 (032)239-2015	https://www.haroldsevotel.com/
Q Hotel	Gorordo Avenue, Kamputhaw, Cebu City	0985-1981313	https://www.facebook.com/p/Q-Hotel-Gorordo-Avenue-Branch-100089900965699/
The Center Suites	N. Gonzales Compound, Escario Street, Cebu City	0999-3651175	https://thecitycentersuites.com/
Lex Hotel Cebu	N. Escario Street Corner Juana Osmeña Extension, Cebu City	(032)511-8558	https://lexhotel.com-cebu.com/
Goldberry Suites and Hotel Cebu	N. Escario Street cor. Gonzales Compound Road, Camputhaw, Cebu City	(032)266-0000	https://www.goldberrysuites.com/
Cebu Mini Hotel	39G N. Escario St, Purok 8, Camputhaw, Cebu City	0949-3650800	https://www.facebook.com/minicebucubehotel/
Escario Central Hotel	Escario Central, N. Escario St., Camputhaw, Cebu City	0917-7169981 (032)520-2222	https://www.facebook.com/escariocentralhotel/
Capitol Central Hotel and Suites	N. Escario Street Corner F. Ramos Extension, Cebu City	(032)253-8000	https://www.facebook.com/CAPTIOLCENTRALHOTEL/
Hamersons Hotel	0337 Don Mariano Cui St., Capitol Site, Cebu City	(032)263-3000 0918-4446000 0955-6225509	https://cebu-hamersonshotels.com/
Uncle Tom's Cabin Hotel	MP Yap St., Maria Christina Extension, Capitol, Cebu City	(032)888-8667 0942-4162645 0917-6334928	https://www.facebook.com/uncletomscabinhotel/
Cebu Hotel Plus	Don Mariano Cui, Capitol Site, Cebu City	0927-5690604 (032)234-5974	https://www.facebook.com/cebuhotelplus/
The Hotel Stella	Don Gil Garcia St., Capitol Site, Cebu City	(032)383-3619 0917-6381333	https://www.facebook.com/p/The-Hotel-Stella-100067356094308/
Westpoint Hotel Cebu	297 Don Gil Garcia St, Capitol Site, Cebu City	(032)254-3433	https://westpoint-hotel.business.site/
Asia Light Hotel	79 Don Gil Garcia Street Capitol Site, Cebu City	0942-6850764	https://www.facebook.com/asialighthotel
Adelfa Hotel	Llorente Corner Rosal Sts., Capitol Site, Cebu City	(032)412-4048 0917-3134048 0942-3903227	https://www.adelfahotel.com/
M Citi Suites	J. Llorente, Cebu City	(032)263-0970 0928-9197510	https://www.facebook.com/McitiSuites/
Fuente Oro Business Suites	173 Gov. M. Roa St., Capitol Site, Cebu City	(032)268-7912 (032)268-7914 to 15	https://www.fuenteoro.com/
Hotel Pillows	209 Gov. M. Capitol Site, Cebu City	(032)383-5700 (032)268-8000	https://pillowshotelcebu.com/ https://www.facebook.com/PillowsHotelCebuPh/
Griffin Hotel and Suites	22 Gov. M. Roa St., Capitol Site, Cebu City	(032)344-3113	https://www.facebook.com/griffinhotellandsuites/
Dynasty Tourist Inn	Jasmin St., Capitol Site, Cebu City	(032) 254-6372 0908-7232866 0923-3820366	https://dynastytouristinn.com/
Allson's Inn	129 Gen. Echavez St., Cebu City	(032)232-1640 (032)415-0614 0932-6074044	https://allsonsinn.ph/

S Hotel and Residences	827 M. Velez St, Cebu City	0908-8187346	https://shotel.ph/
Amethyst Boutique Hotel Cebu	7 M. Velez St, Cebu City	(032)260-9350	https://www.amethystboutiquehotelcebu.com/
Hotel One	Juana Osmeña St., Cebu City	0916-0661975 (032)253-6846	https://hotels.cloudbeds.com/reservation/fYGHIN/ https://www.facebook.com/hotelonecebu/
Hotel Capada	21 Juana Osmeña St., Cebu City	(032)255-2868	https://www.hotelcapada.com/
Sampaguita Suites	4J Building, Gen. Maxilom Avenue, Cebu City	(032)253-3672 0916-5948619	https://www.facebook.com/sampaguitasuitesjrg/
Skyblue Hotel	Coast Pacific Bldg., F. Ramos St., Corner Gen. Maxilom Ave., Cebu City	0917-7120322 (032)254-2583	http://www.skybluehotelph.com/ https://www.facebook.com/skybluehotelcebu/
The Rooms by Alinace @ Mango	Gen. Maxilom Avenue corner Juana Osmeña, Cebu City	0922-263 7737	https://www.theroomsbyalinace.com/
Elegant Circle Inn	Cinco Centrum, Fuente Osmeña, Cebu City	(032)254-1601 to 05 (032)412-4928 0917-3281601 0915-2687833 0943-6499364	https://www.elegantcircleinn.com/
Holiday Plaza Hotel	F. Ramos St., Cebu City	0960-0069628 (032)254-7643	https://www.facebook.com/CebuHolidayPlazaHotel/
Shamrock Pension House	Fuente Osmeña Circle Honoria Paras Building Fuente, Osmeña Blvd, Cebu City	(032)255-2999 (032)238-5464	https://www.facebook.com/p/Shamrock-Pension-House-100069855579396/
Southpole Central Hotel	29 Junquera St., Cebu City	0956-5512322	https://www.facebook.com/southpolecentralhotel/
Golden Valley Hotel	155-A Pelaez St., Cebu City	(032)253-8660	https://www.goldenvalleyhotel.net/
One Central Hotel	Corner Leon Kilat and Sanciangko Streets, Cebu City	(032)888-8000	https://onecentralhotel.com/